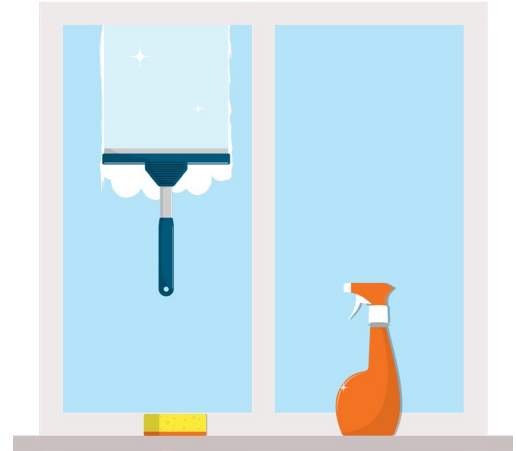


Caring For Your Windows & Doors

Windows and doors require proper care and maintenance. This includes cleaning and replacing worn parts. Proper care is important in ensuring the best performance from your windows and doors.

Help ensure your windows and doors function properly over the years by inspecting them regularly. The following care and maintenance tips will help you maximize the lifespan of your windows and doors.

Note: Improper care and lack of maintenance may void the product warranty. Please see the product warranty for coverage and exclusions.



Insulated Glass Units

- Do not use anything that may scratch the glass surface, including any sharp or abrasive objects (e.g., razor blades, steel wool, scrapers).
- To avoid damage, do not use pressure washers or high-pressure sprayers to wash or rinse your windows or doors.
- Always use clean water when cleaning, rinsing, soaking, washing, or wiping the glass surface. Dry with a soft cloth or squeegee.
- To clean the glass, use a vinegar-based cleaner or a mild, nonabrasive cleaning solution. Test cleaners in an inconspicuous area first.
- Avoid abrasive, petroleum-based, or caustic cleaners and oil-based lubricants. They may damage the finish or glass.
- Tinting or applying foil to the interior side of windows or doors can lead to excessive heat buildup, potentially causing damage to the insulated glass.

Frame & Sash

- Always keep sill and track areas clean and free of dirt and debris. Carefully vacuum areas before cleaning windows or doors.
- Avoid abrasive, petroleum-based, or caustic cleaners and oil-based lubricants. They may cause damage to the frame finish or glass.
- Always use clean water when cleaning, rinsing, soaking, washing, or wiping the surface. Dry with a soft cloth.
- Use a mild, non-abrasive cleaning solution to remove dirt and stains safely. Test cleaners in an inconspicuous area first.
- Always keep all drainage and weep holes clear of dirt or obstructions. Check regularly to avoid leakage and damage.

Hardware & Parts

- Roller systems and moving hardware parts should be lubricated periodically. Spray a small amount and always wipe off any excess.
- Repair or replace broken, worn, or damaged parts to prevent a decrease in performance (e.g., lock, rollers, seals, weather strips).
- Screens may be carefully vacuumed to remove dust or washed with clean water, a mild cleaning solution, and a soft brush.
- Rollers may be adjusted to keep windows, doors, and screens sliding smoothly.